



# WHAT GILEAD MEANS TO OUR STAKEHOLDERS

# RESULTS

To provide broad access to a wide range of high quality and recovery oriented community mental health services

## AN ENHANCED QUALITY OF LIFE\*



**85%** Clients satisfied with support and contact from family, friends, self-help, church groups, etc.



**85%** Clients reported a higher quality of life compared to last year



**99%** Clients experienced stable living – no days of homelessness



**89%** Clients that used minimal emergency services this year



**11,700** Meals served this year at Gilead's Social Rehabilitation Centers

## FAMILY & FRIENDS\*\*



**95%** Client family & friends feel the quality of life of their loved ones has improved due to Gilead services



**95%** Client family & friends feel that Gilead succeeds in its mission



**95%** Client family & friends satisfied with Gilead services

## GILEAD EMPLOYEES\*\*



**96%** Staff members satisfied with their position at Gilead



**95%** Staff members feel that Gilead succeeds in its mission



**100%** Staff members like working at Gilead

\* FY2018  
\*\* FY2019