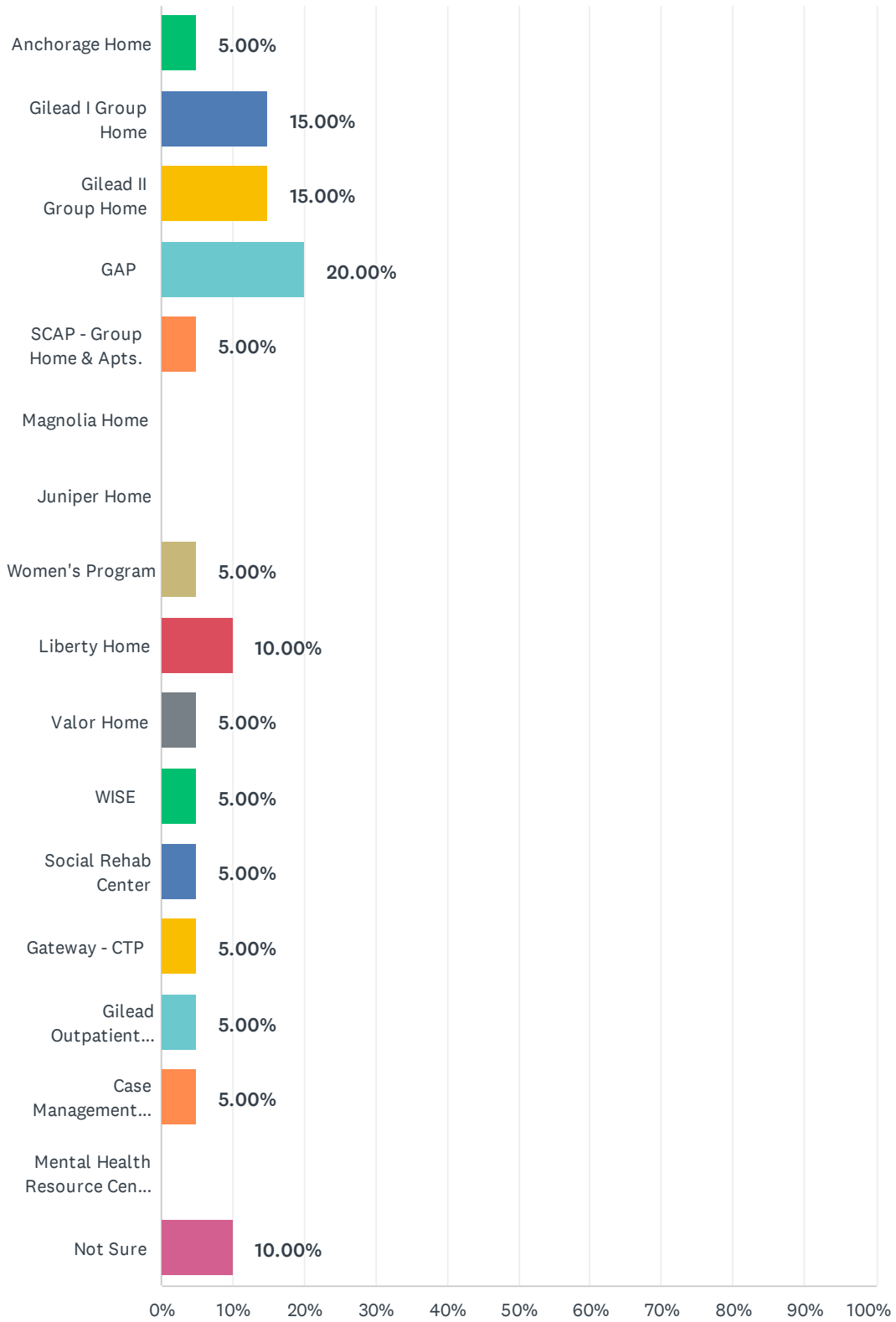


Q1 Please indicate all Gilead Community Services' Programs that your family member or friend is involved in (Check ALL that apply):

Answered: 20 Skipped: 0

Gilead Family & Friends Survey (FY-2024)

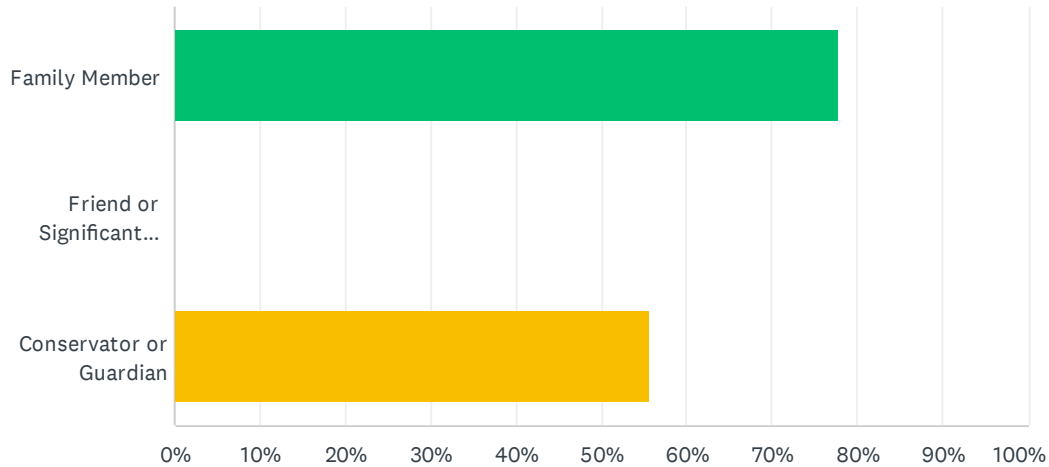


Gilead Family & Friends Survey (FY-2024)

ANSWER CHOICES	RESPONSES	
Anchorage Home	5.00%	1
Gilead I Group Home	15.00%	3
Gilead II Group Home	15.00%	3
GAP	20.00%	4
SCAP - Group Home & Apts.	5.00%	1
Magnolia Home	0.00%	0
Juniper Home	0.00%	0
Women's Program	5.00%	1
Liberty Home	10.00%	2
Valor Home	5.00%	1
WISE	5.00%	1
Social Rehab Center	5.00%	1
Gateway - CTP	5.00%	1
Gilead Outpatient Clinics	5.00%	1
Case Management Program	5.00%	1
Mental Health Resource Center (MHRC)	0.00%	0
Not Sure	10.00%	2
Total Respondents: 20		

Q2 Please indicate your relationship to the individual receiving services from Gilead:

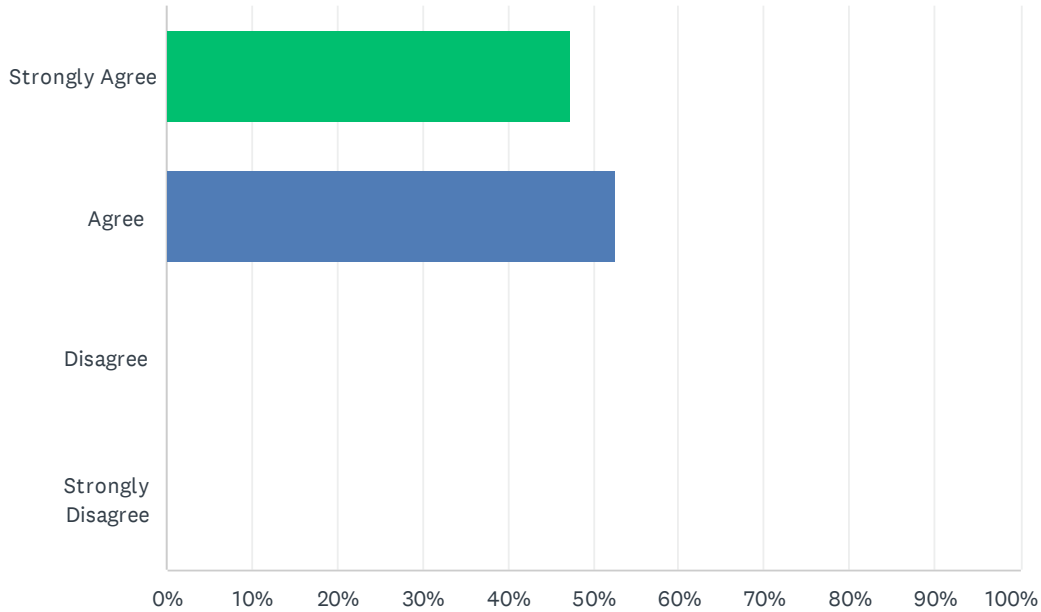
Answered: 18 Skipped: 2



ANSWER CHOICES	RESPONSES
Family Member	77.78% 14
Friend or Significant Other	0.00% 0
Conservator or Guardian	55.56% 10
Total Respondents: 18	

Q3 I feel that Gilead Community Services adequately addresses barriers in the following areas: architecture, environment, attitudes, finances, employment, communication, transportation, technology, community integration, cultural sensitivity, or other areas.

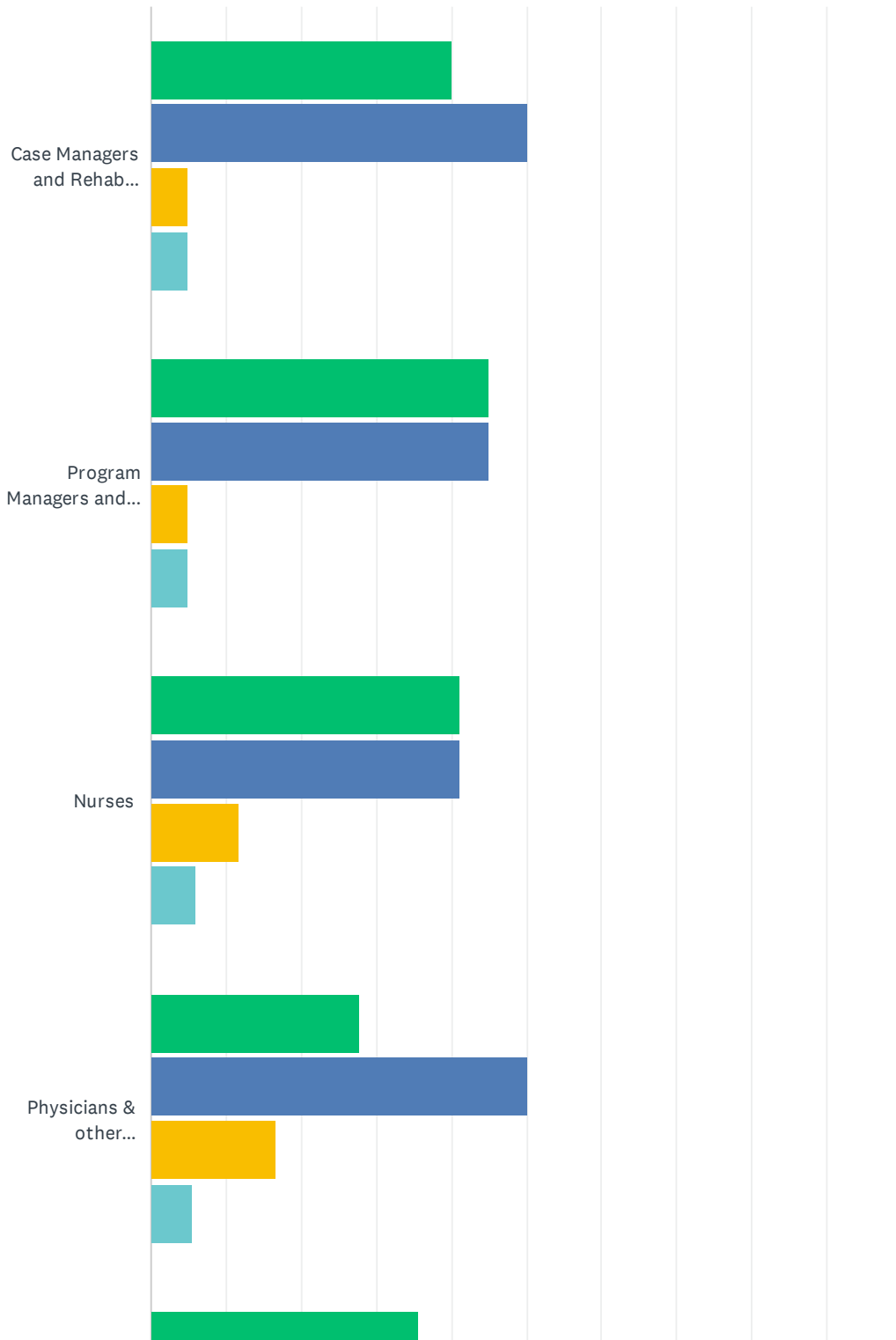
Answered: 19 Skipped: 1



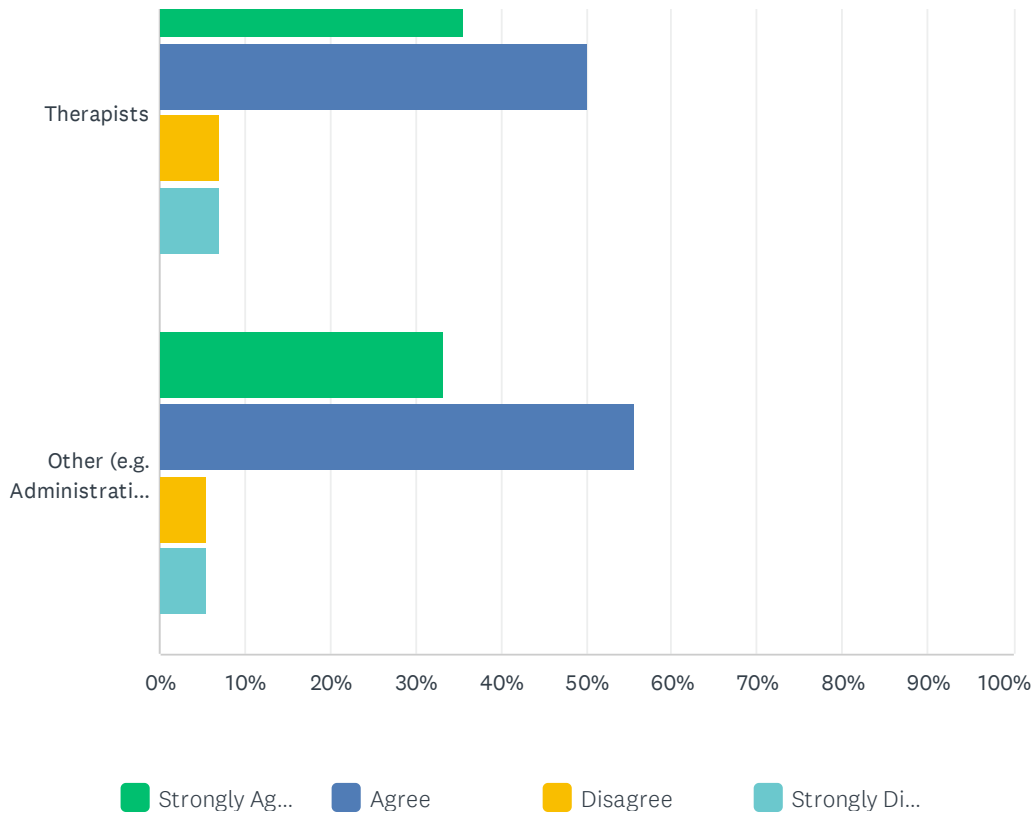
ANSWER CHOICES	RESPONSES	
Strongly Agree	47.37%	9
Agree	52.63%	10
Disagree	0.00%	0
Strongly Disagree	0.00%	0
TOTAL		19

Q4 I am satisfied with the availability, adequacy, & consistency of communication with the following Gilead staff (in areas such as treatment progress, medication changes, staff assignments, incidents, & other communications):

Answered: 20 Skipped: 0



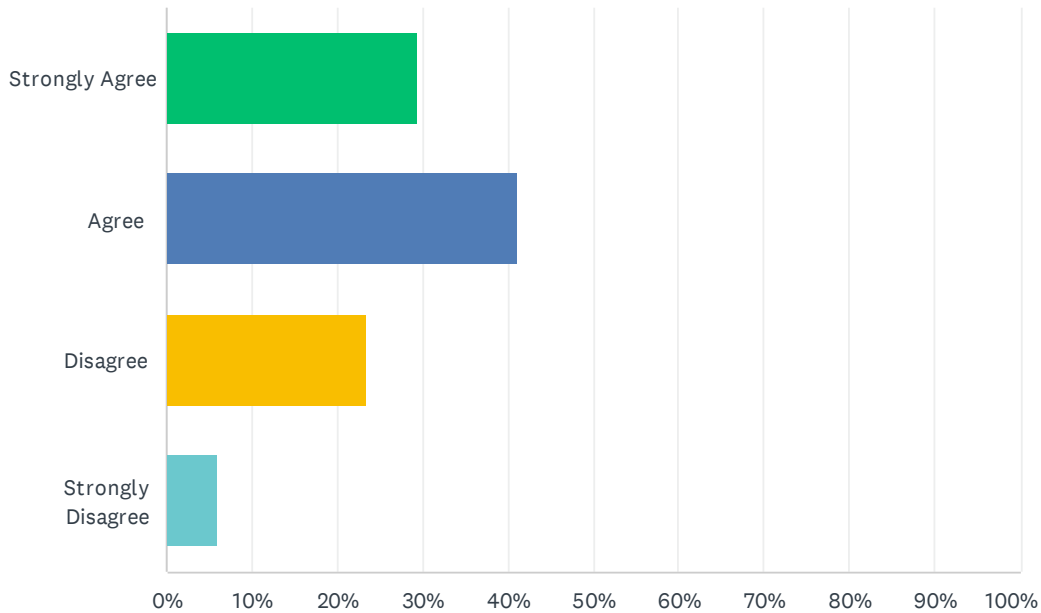
Gilead Family & Friends Survey (FY-2024)



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
Case Managers and Rehab Counselors	40.00% 8	50.00% 10	5.00% 1	5.00% 1	20
Program Managers and Program Directors	45.00% 9	45.00% 9	5.00% 1	5.00% 1	20
Nurses	41.18% 7	41.18% 7	11.76% 2	5.88% 1	17
Physicians & other Prescribers	27.78% 5	50.00% 9	16.67% 3	5.56% 1	18
Therapists	35.71% 5	50.00% 7	7.14% 1	7.14% 1	14
Other (e.g. Administration, etc.)	33.33% 6	55.56% 10	5.56% 1	5.56% 1	18

Q5 Gilead asks for my input on the Treatment Plan of my family member or friend, invites me to treatment meetings, considers my suggestions, and monitors adherence to the Treatment Plan.

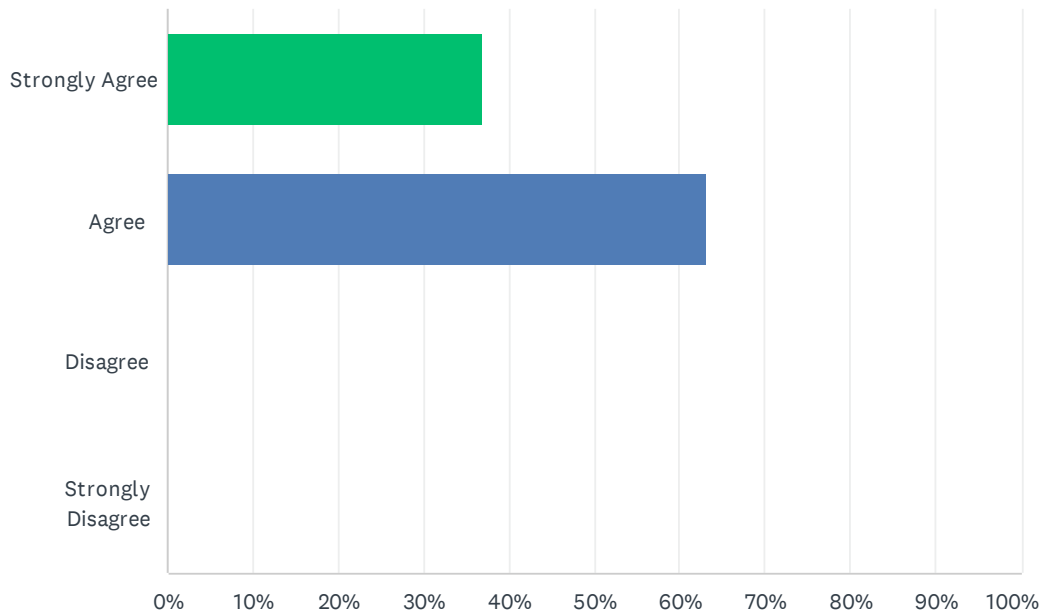
Answered: 17 Skipped: 3



ANSWER CHOICES	RESPONSES	
Strongly Agree	29.41%	5
Agree	41.18%	7
Disagree	23.53%	4
Strongly Disagree	5.88%	1
TOTAL		17

Q6 Gilead staff follows through on providing agreed-upon services.

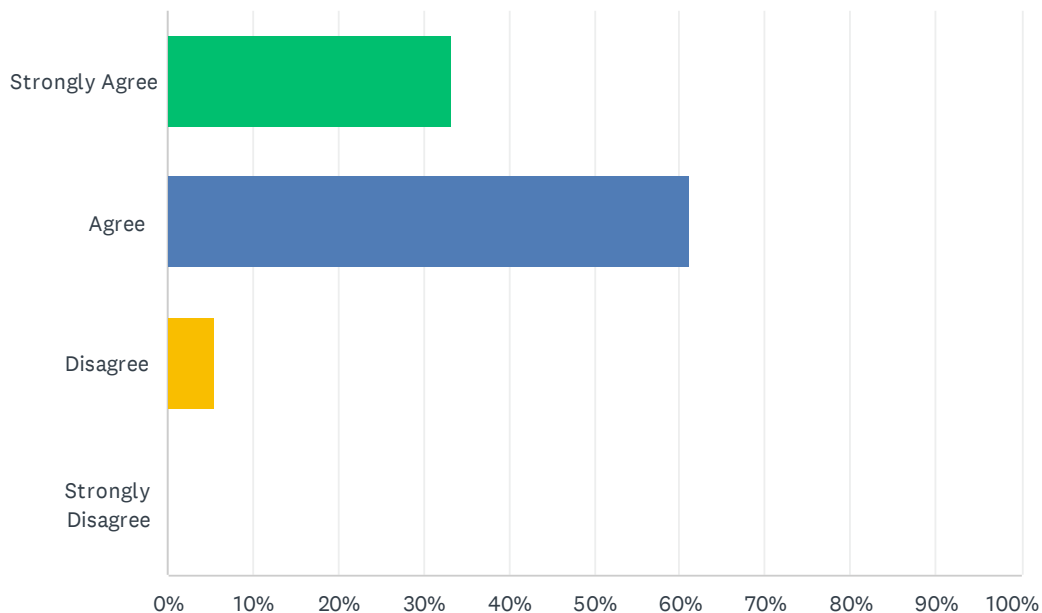
Answered: 19 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Agree	36.84%	7
Agree	63.16%	12
Disagree	0.00%	0
Strongly Disagree	0.00%	0
TOTAL		19

Q7 Gilead staff decisions regarding my family member or friend are appropriate and timely.

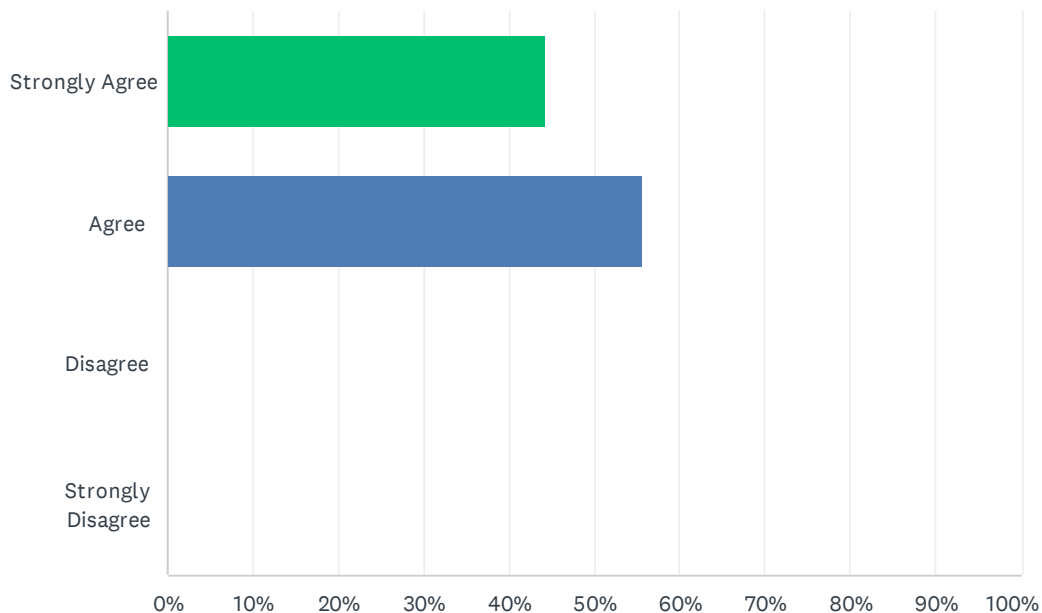
Answered: 18 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly Agree	33.33%	6
Agree	61.11%	11
Disagree	5.56%	1
Strongly Disagree	0.00%	0
TOTAL		18

Q8 Gilead staff have the appropriate knowledge and skills to provide effective services.

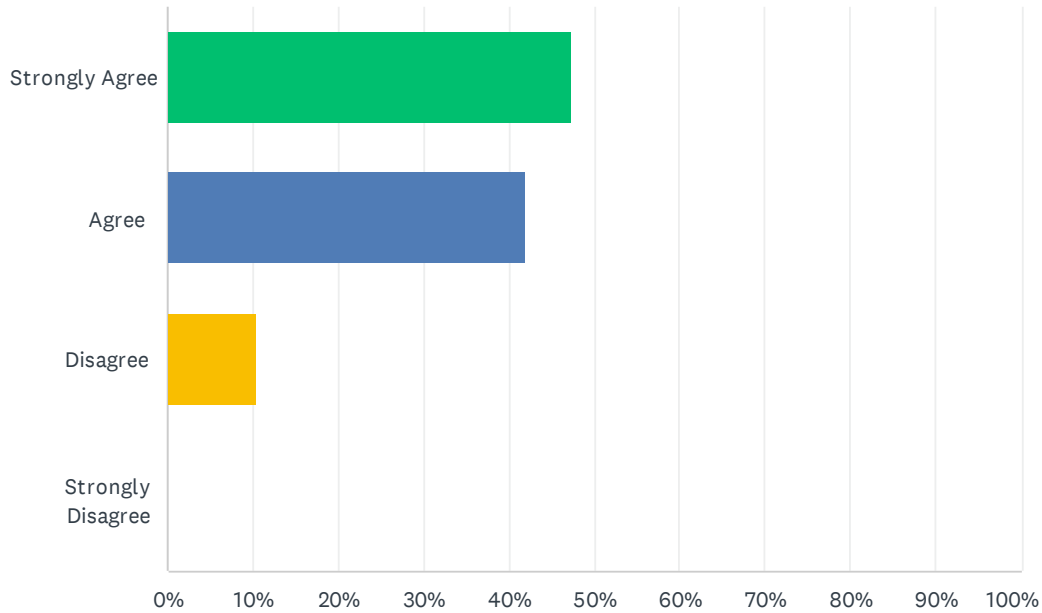
Answered: 18 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly Agree	44.44%	8
Agree	55.56%	10
Disagree	0.00%	0
Strongly Disagree	0.00%	0
TOTAL		18

Q9 My family member or friend's quality of life has improved due to the services received from Gilead.

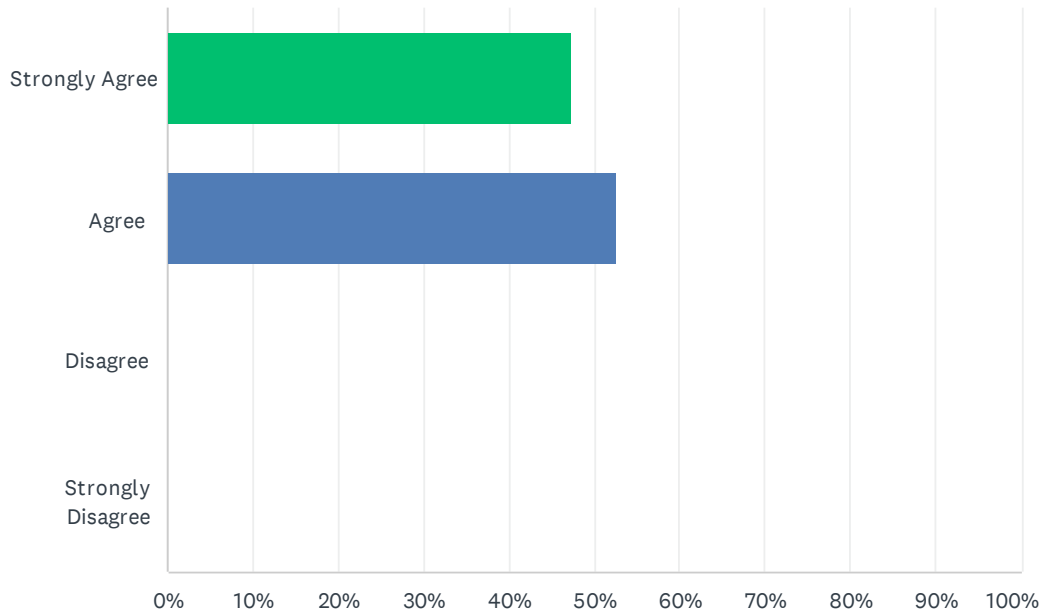
Answered: 19 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Agree	47.37%	9
Agree	42.11%	8
Disagree	10.53%	2
Strongly Disagree	0.00%	0
TOTAL		19

Q10 Gilead succeeds in its mission to provide "...high quality health care and recovery support services in the home and community to improve mental health, physical well being, independence, and community integration..."

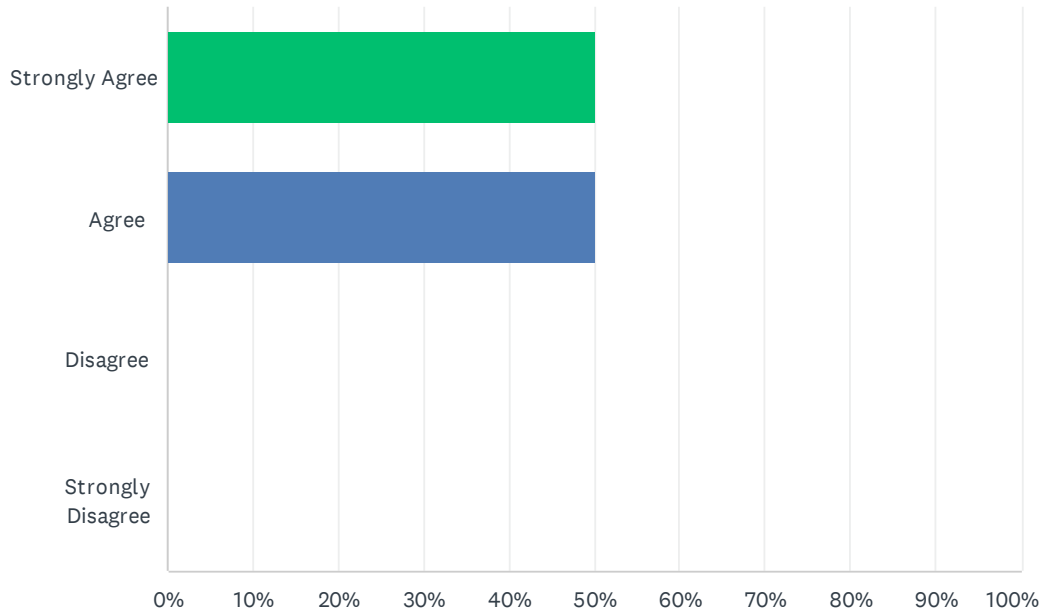
Answered: 19 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Agree	47.37%	9
Agree	52.63%	10
Disagree	0.00%	0
Strongly Disagree	0.00%	0
TOTAL		19

Q11 Overall, I am satisfied with the services my family member or friend is receiving from Gilead.

Answered: 18 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly Agree	50.00%	9
Agree	50.00%	9
Disagree	0.00%	0
Strongly Disagree	0.00%	0
TOTAL		18

Q12 Please enter your name, if desired (OPTIONAL):

Answered: 13 Skipped: 7

ANSWER CHOICES	RESPONSES	
Your Name:	100.00%	13
Agency Name:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	0.00%	0
State:	0.00%	0
ZIP:	0.00%	0
Country:	0.00%	0
Email Address:	0.00%	0
Phone Number:	0.00%	0

Q13 If you would like to be contacted by Gilead regarding your survey responses, please leave your name and email address below. Your email address will not be shared with anyone outside of Gilead Community Services. (OPTIONAL)

Answered: 6 Skipped: 14

ANSWER CHOICES	RESPONSES	
Name	100.00%	6
Email	100.00%	6

Q14 If you would be interested in receiving these survey notifications through email in the future, please provide your name and email address below. Your email address will not be shared with anyone outside of Gilead Community Services (OPTIONAL).

Answered: 7 Skipped: 13

ANSWER CHOICES	RESPONSES	
Name:	85.71%	6
Company:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	0.00%	0
State:	0.00%	0
ZIP:	0.00%	0
Country:	0.00%	0
Email Address:	100.00%	7
Phone Number:	0.00%	0

Q15 If you are interested in learning more about volunteering, attending events, or other ways of getting involved, please leave your name and email address below. (OPTIONAL)

Answered: 4 Skipped: 16

ANSWER CHOICES	RESPONSES	
Name	100.00%	4
Email	100.00%	4

**Q16 Name of your family member, friend, or significant other
(OPTIONAL):**

Answered: 12 Skipped: 8