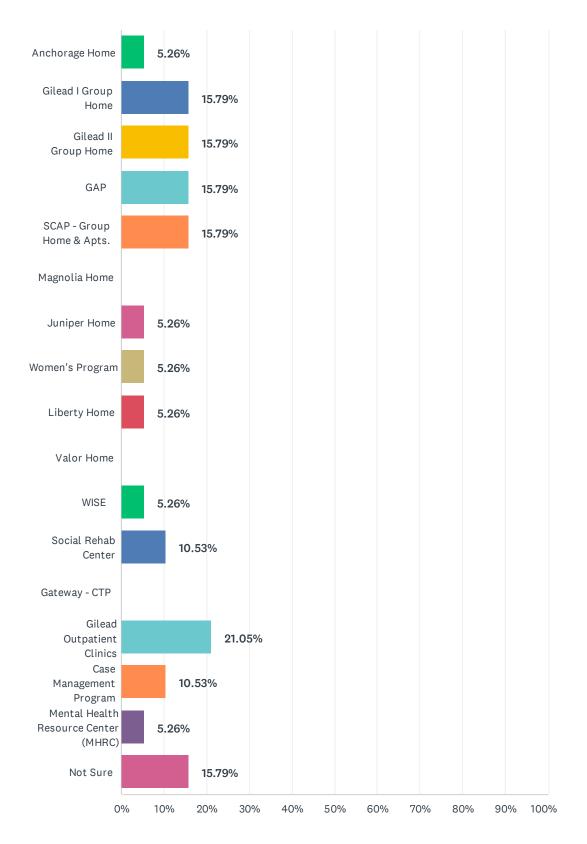
Q1 Please indicate all Gilead Community Services' Programs that your family member or friend is involved in (Check ALL that apply):

Answered: 19 Skipped: 0

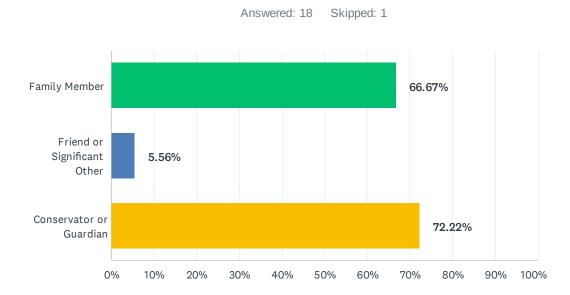
Gilead Family & Friends Survey (FY-2025)



Gilead Family & Friends Survey (FY-2025)

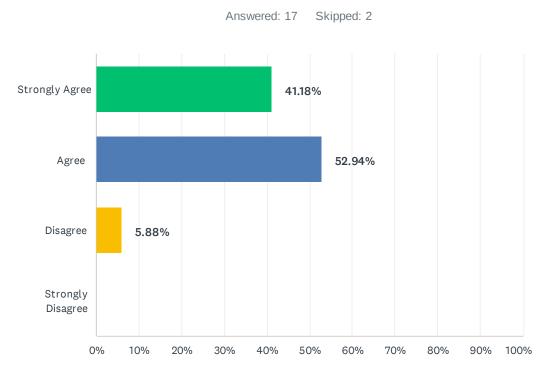
ANSWER CHOICES	RESPONSES	
Anchorage Home	5.26%	1
Gilead I Group Home	15.79%	3
Gilead II Group Home	15.79%	3
GAP	15.79%	3
SCAP - Group Home & Apts.	15.79%	3
Magnolia Home	0.00%	0
Juniper Home	5.26%	1
Women's Program	5.26%	1
Liberty Home	5.26%	1
Valor Home	0.00%	0
WISE	5.26%	1
Social Rehab Center	10.53%	2
Gateway - CTP	0.00%	0
Gilead Outpatient Clinics	21.05%	4
Case Management Program	10.53%	2
Mental Health Resource Center (MHRC)	5.26%	1
Not Sure	15.79%	3
Total Respondents: 19		

Q2 Please indicate your relationship to the individual receiving services from Gilead:



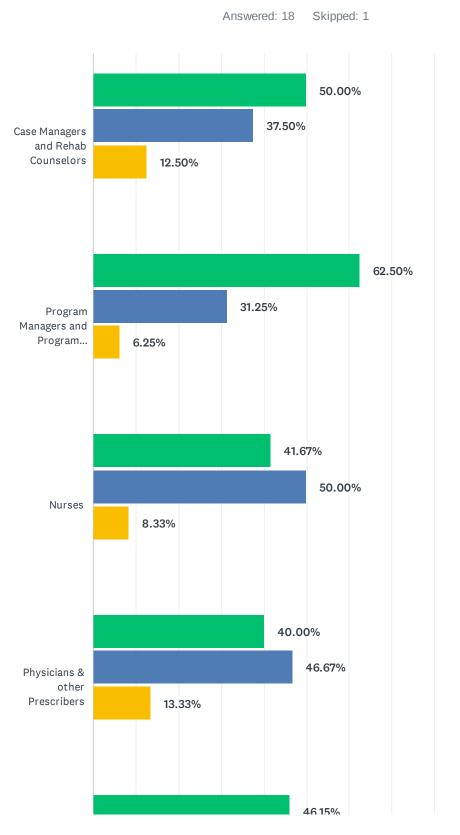
ANSWER CHOICES	RESPONSES	
Family Member	66.67%	12
Friend or Significant Other	5.56%	1
Conservator or Guardian	72.22%	13
Total Respondents: 18		

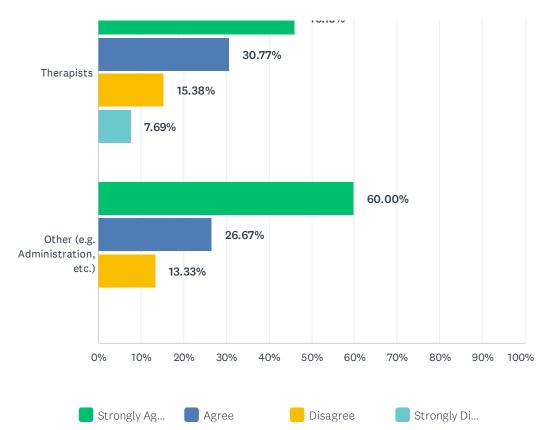
Q3 I feel that Gilead Community Services adequately addresses barriers in the following areas: architecture, environment, attitudes, finances, employment, communication, transportation, technology, community integration, cultural sensitivity, or other areas.



ANSWER CHOICES	RESPONSES	
Strongly Agree	41.18%	7
Agree	52.94%	9
Disagree	5.88%	1
Strongly Disagree	0.00%	0
TOTAL		17

Q4 I am satisfied with the availability, adequacy, & consistency of communication with the following Gilead staff (in areas such as treatment progress, medication changes, staff assignments, incidents, & other communications):

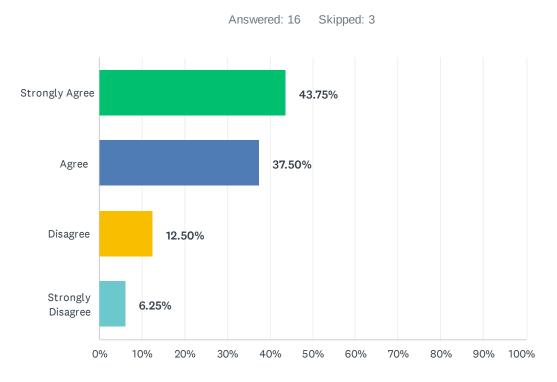




Gilead Family & Friends Survey (FY-2025)

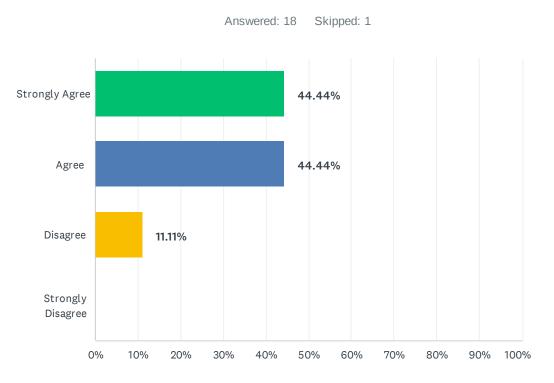
	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
Case Managers and Rehab Counselors	50.00%	37.50%	12.50%	0.00%	
	8	6	2	0	16
Program Managers and Program Directors	62.50%	31.25%	6.25%	0.00%	
	10	5	1	0	16
Nurses	41.67%	50.00%	8.33%	0.00%	
	5	6	1	0	12
Physicians & other Prescribers	40.00%	46.67%	13.33%	0.00%	
	6	7	2	0	15
Therapists	46.15%	30.77%	15.38%	7.69%	
	6	4	2	1	13
Other (e.g. Administration, etc.)	60.00%	26.67%	13.33%	0.00%	
	9	4	2	0	15

Q5 Gilead asks for my input on the Treatment Plan of my family member or friend, invites me to treatment meetings, considers my suggestions, and monitors adherence to the Treatment Plan.



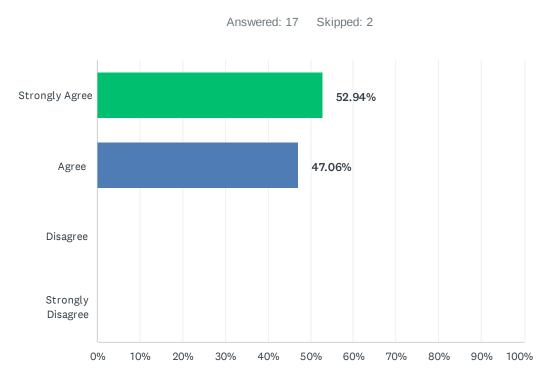
ANSWER CHOICES	RESPONSES	
Strongly Agree	43.75%	7
Agree	37.50%	6
Disagree	12.50%	2
Strongly Disagree	6.25%	1
TOTAL		16

Q6 Gilead staff follows through on providing agreed-upon services.



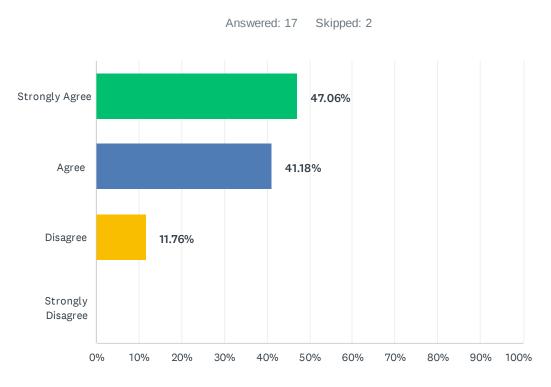
ANSWER CHOICES	RESPONSES
Strongly Agree	44.44% 8
Agree	44.44% 8
Disagree	11.11% 2
Strongly Disagree	0.00% 0
TOTAL	18

Q7 Gilead staff decisions regarding my family member or friend are appropriate and timely.



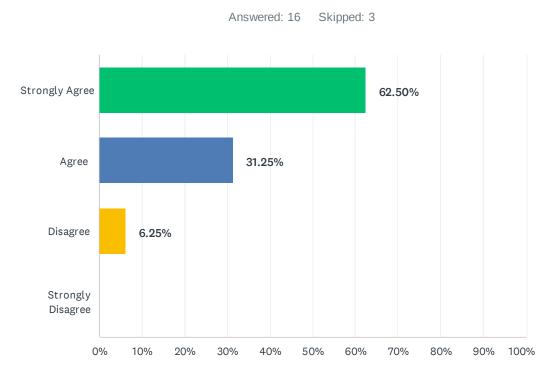
ANSWER CHOICES	RESPONSES
Strongly Agree	52.94%
Agree	47.06%
Disagree	0.00%
Strongly Disagree	0.00%
TOTAL	1

Q8 Gilead staff have the appropriate knowledge and skills to provide effective services.



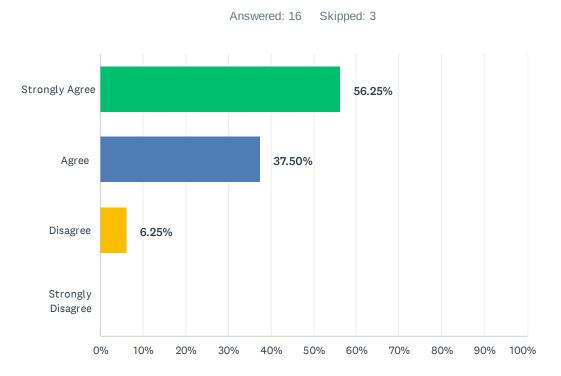
ANSWER CHOICES	RESPONSES
Strongly Agree	47.06% 8
Agree	41.18% 7
Disagree	11.76% 2
Strongly Disagree	0.00% 0
TOTAL	17

Q9 My family member or friend's quality of life has improved due to the services received from Gilead.



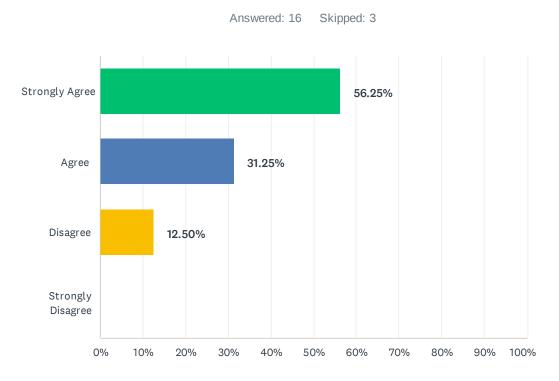
ANSWER CHOICES	RESPONSES	
Strongly Agree	62.50%	10
Agree	31.25%	5
Disagree	6.25%	1
Strongly Disagree	0.00%	0
TOTAL		16

Q10 Gilead succeeds in its mission to provide "...high quality health care and recovery support services in the home and community to improve mental health, physical well being, independence, and community integration..."



ANSWER CHOICES	RESPONSES	
Strongly Agree	56.25%	9
Agree	37.50%	6
Disagree	6.25%	1
Strongly Disagree	0.00%	0
TOTAL	1	.6

Q11 Overall, I am satisfied with the services my family member or friend is receiving from Gilead.



ANSWER CHOICES	RESPONSES
Strongly Agree	56.25% 9
Agree	31.25% 5
Disagree	12.50% 2
Strongly Disagree	0.00% 0
TOTAL	16

Q12 Please enter your name, if desired (OPTIONAL):

Answered: 11 Skipped: 8

ANSWER CHOICES	RESPONSES	
Your Name:	100.00%	11
Agency Name:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	0.00%	0
State:	0.00%	0
ZIP:	0.00%	0
Country:	0.00%	0
Email Address:	0.00%	0
Phone Number:	0.00%	0

Q13 If you would like to be contacted by Gilead regarding your survey responses, please leave your name and email address below. Your email address will not be shared with anyone outside of Gilead Community Services. (OPTIONAL)

Answered: 5 Skipped: 14

ANSWER CHOICES	RESPONSES	
Name	100.00%	5
Email	80.00%	4

Q14 If you would be interested in receiving these survey notifications through email in the future, please provide your name and email address below. Your email address will not be shared with anyone outside of Gilead Community Services (OPTIONAL).

ANSWER CHOICES	RESPONSES	
Name:	100.00%	4
Company:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	0.00%	0
State:	0.00%	0
ZIP:	0.00%	0
Country:	0.00%	0
Email Address:	75.00%	3
Phone Number:	0.00%	0

Answered: 4 Skipped: 15

Q15 If you are interested in learning more about volunteering, attending events, or other ways of getting involved, please leave your name and email address below. (OPTIONAL)

Answered: 4 Skipped: 15

ANSWER CHOICES	RESPONSES	
Name	100.00%	4
Email	75.00%	3

Q16 Name of your family member, friend, or significant other (OPTIONAL):

Answered: 9 Skipped: 10